



N 10/047,446

PATENT

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Max Copperman et al. Examiner: Neveen Abel Jalil  
Serial No.: 10/047,446 Group Art Unit: 2165  
Filed: January 14, 2002 Docket No.: 1546.015US1  
Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR  
CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER  
APPLICATIONS

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**AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

This responds to the Office Action mailed on May 4, 2005. Please amend the above-identified patent application as follows.

This response is accompanied by a Petition, as well as the appropriate fee, to obtain a one-month extension of the period for responding to the Office Action, thereby moving the deadline for response from August 4, 2005 to September 4, 2005.